



1st QUARTER SERVICE REPORT
January 1 – March 31, 2010

Prepared for: **The Town of Frederick**

**FREDERICK-FIRESTONE
FIRE PROTECTION DISTRICT**



Office of the Fire Chief

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April 12, 2010

Derek Todd, Town Administrator
Town of Frederick
401 Locust Street
Frederick, CO 80530

Mr. Todd,

In compliance with the District's Inter-Governmental Agreement (IGA) with the Town of Frederick, enclosed is the quarterly service report of our performance during the 1st quarter of 2010. The report contains four categories; response times, training hours, code enforcement activities, and customer feedback items.

The response time section contains two reports; total average response time and explanations for response times over seven minutes. The average response time required by the IGA is 5.5 minutes 80% of the time. The District responded to a total of 298 incidents between January 1 and March 31, 2010 with an average total response time of 5.19 minutes in excess of 80% of the time. The District took longer than seven minutes to respond to 28 incidents. The summary of responses over seven minutes can be found on the "Incident Response Time Overages" report. Please note it is District policy not to respond emergent to routine incidents such as blood draws, agency assist calls, or other non-emergency and non life threatening situations. For a specific explanation of all overages please see the report.

The training report is divided into two sections; fire training hours and emergency medical training hours. All training conducted by the District is taught according to State of Colorado Division of Fire and Safety standards which in turn encompass International Fire Services Accreditation Council (IFSAC) and National Fire Protection Association (NFPA) standards. All medical training is approved by the District's Physician Advisor to meet or exceed Denver Metropolitan Medical Care Protocols. For the 1st quarter of 2010, District employees and reserves participated in 746 hours of medical training and 2,215 hours of fire and rescue training.

The Fire Prevention Division completed 105 fire safety inspections, 10 plan reviews, and 4 acceptance tests in the Town of Frederick during the 1st quarter of 2010. Additionally, 5 Certificates of Occupancy were issued including; Cryogenic Technical Specialists, Front Range Tooling (Warehouse), All Phase Restoration, Your Way Sign and Supply Storage Yard and Styria Catering. Three fire safety articles were published in the local newspapers.

The final section contains community feedback measures. The District randomly mails out comment cards to citizens and businesses we respond to, both for emergencies and routine activities. The respondents are asked to rate the District's performance on a scale of 1-10; one being the lowest satisfaction rating and ten being the highest. The report contains a summary of the cards mailed out, return rate and overall performance rating. During the 1st quarter, the

District mailed-out 146 emergency response cards and received a rating of 9 or higher on 96% of the cards returned. Additionally, the District mailed-out 74 response cards to businesses receiving an inspection during the 1st quarter. Of the cards returned, 94% had a rating of 8 or higher. In total, the rate of return of all feedback cards was 28%.

Please review the enclosed material at your convenience. If you have any questions or should you need any additional information, please feel free to contact me. As always, if we can do anything to improve our service to the Town, please do not hesitate to let me know.

Respectfully,

A handwritten signature in black ink, appearing to read "Ted M. Poszywak". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Ted M. Poszywak
Fire Chief

SECTION 1

RESPONSE TIME SUMMARIES

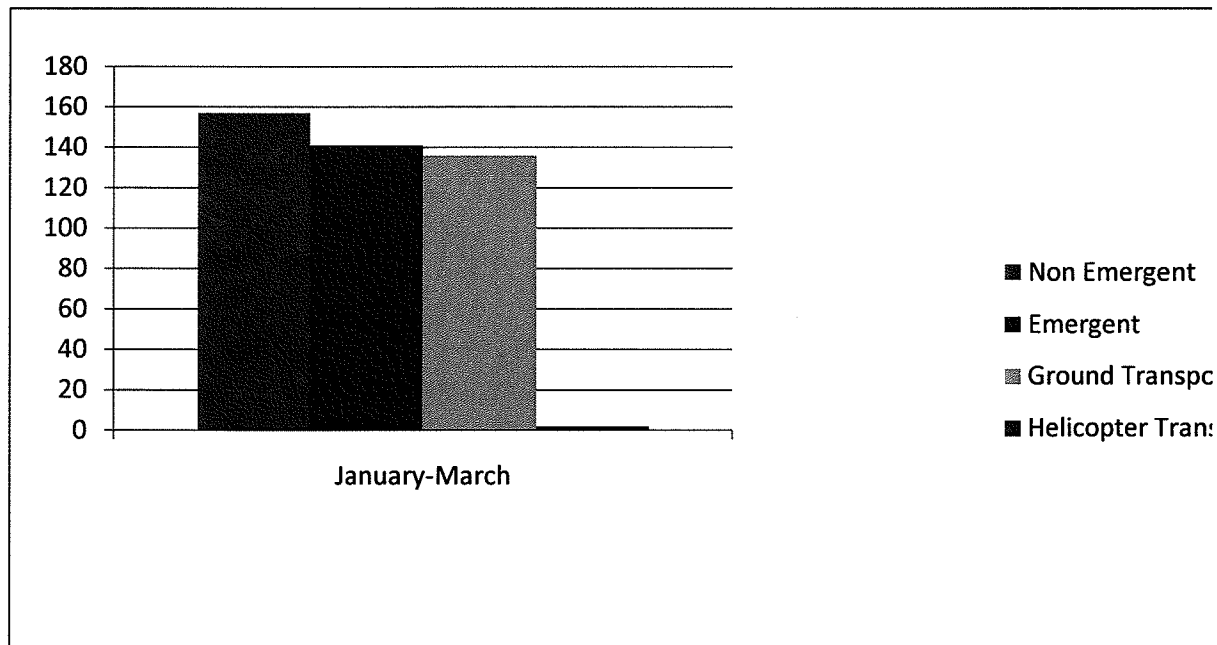
TOTAL AVERAGE RESPONSE TIME



RESPONSE SUMMARY
January 1st – March 31st 2010

	<u>2010</u>
Total incidents:	298
Total number of non-emergency response calls:	157
Total number of emergency response calls:	141
Total number of ambulance transports:	136
Total number of helicopter transports:	2
Average response time for emergency response calls:	5.19 min

Response Volume



RESPONSE TIME OVERAGES

**FREDERICK-FIRESTONE
FIRE PROTECTION DISTRICT**



Operations Division
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RESPONSE OVERRAGES

July 1st – September 30th 2009

INCIDENT #	DATE	ALARM TIME	ARRIVAL TIME	RESPONSE MIN	EXPLANATION
10-0016	1/4/2010	22:51	23:00	8	WEATHER/ROAD CONDITIONS
10-0018	1/5/2010	16:56	17:06	10	PRIMARY RESPONSE UNIT IN TRAINING
10-0021	1/6/2010	14:42	14:49	7	WEATHER/ROAD CONDITIONS
10-0030	1/8/2010	3:32	3:39	7	WEATHER/ROAD CONDITIONS
10-0037	1/9/2010	8:01	8:08	7	INITIALLY DISPATCHED NON-EMERGENT
10-0039	1/9/2010	12:16	12:29	12	PRIMARY RESPONSE UNIT IN TRAINING
10-0046	1/11/2010	10:44	10:51	7	TRAFFIC CONDITIONS
10-0064	1/15/2010	6:14	6:21	7	ACCESS TO INCIDENT ON I-25
10-0073	1/18/2010	19:15	19:22	7	TIME STAMP ERROR
10-0084	1/19/2010	23:20	23:30	10	EDGE OF RESPONSE AREA
10-0096	1/23/2010	11:17	11:29	12	PRIMARY RESPONSE UNIT ON ANOTHER CALL
10-0118	2/1/2010	1:00	1:09	8	CAD/ADDRESS ERROR
10-0121	2/1/2010	15:06	15:14	7	EDGE OF RESPONSE AREA
10-0127	2/3/2010	19:47	19:54	7	TIME STAMP ERROR
10-0144	2/8/2010	7:10	7:17	7	WEATHER/ROAD CONDITIONS
10-0145	2/8/2010	7:34	7:41	7	WEATHER/ROAD CONDITIONS
10-0146	2/8/2010	8:46	8:57	11	WEATHER/ROAD CONDITIONS
10-0160	2/11/2010	13:25	13:33	8	ACCESS TO INCIDENT ON I-25
10-0162	2/12/2010	15:14	15:37	7	RESPONSE THROUGH SCHOOL ZONE
10-0184	2/18/2010	22:15	22:23	7	WEATHER/ROAD CONDITIONS
10-0194	2/23/2010	12:51	12:58	7	PAGING SYSTEM MALFUNTION
10-0202	2/24/2010	15:27	15:36	9	PRIMARY RESPONSE UNIT IN TRAINING
10-0214	3/1/2010	23:59	0:06	7	EDGE OF RESPONSE AREA
10-0228	3/7/2010	16:58	17:06	8	EDGE OF RESPONSE AREA
10-0240	3/13/2010	21:11	21:18	7	CAD/ADDRESS ERROR
10-0264	3/22/2010	10:12	10:21	9	PRIMARY RESPONSE UNIT IN TRAINING
10-0273	3/25/2010	13:25	13:34	9	PRIMARY RESPONSE UNIT IN TRAINING
10-0290	3/28/2010	15:36	15:48	12	PRIMARY RESPONSE UNIT IN TRAINING

SECTION 2

TRAINING SUMMARY



TRAINING SUMMARY
January 1st – March 31st 2010

Total Fire Training Hours January - March: 2,215

Total EMS Training Hours January - March: 746

Overview of Training Events:

- Fire Chief Poszwyak, Division Chief Zimmerman, Division Chief Puccetti, Battalion Chief Reasoner, and Lieutenant Klug attended a two hour table top scenario at Carbon Valley Academy.
- Twenty Firefighters completed a CPR renewal course
- Firefighter Zaffree attended a class on "Engine Company Errors" hosted by Colorado Springs Fire
- All members completed the annual EMS Skills Check-offs
- All three shifts completed Ice Rescue training held at both St. Vrain State Park and Melovac Lake
- Officers participated in an ICS table top scenario for Coal Ridge Middle School
- Firefighter Baxley completed an Ice Rescue Trainer Recertification course
- Division Chief Zimmerman participated in an MCI/ICS Training hosted by Exempla Lutheran Hospital
- Division Chief Puccetti and Lieutenant Klug attended a 7 hour class on Youth Prevention Programs hosted by the Arvada Fire Protection District
- All Staff participated in safety training on physical fitness
- Six Reserve Firefighters attended an Initial Ice Rescue Training Course that was held with Fort Lupton Fire Protection District
- All Staff completed training on proper trailer hook-up and use
- The Officer Corp completed a basic PIO training instructed by Division Chief Zimmerman
- Five Reserve Firefighters completed the Ambulance Driver/Operator training course
- Special Operations crews participated in a mutual aid rope rescue training with Platteville-Gilcrest Fire Protection District. The training event was hosted by Fort Saint Vrain Power Plant.
- Paramedic Brian Sager attended a 16 hour Pediatric Life Support class and a 16 hour Advanced Life Support Class held at Exempla Good Samaritan Medical Center.

- Division Chief Puccetti, Battalion Chief Reasoner, Lieutenant Klug, and Firefighter Gettman attended a three hour incident review on the Castle West Apartment Complex fire in Colorado Springs.
- Division Chief Zimmerman attended a two hour PIO training hosted by the Westminster Police Department.
- Six HazMat Technicians participated in the 1st quarter Southwest Weld HazMat Training Group exercise that was hosted by the Fort Saint Vrain Power Plant.
- The Officer Corp participated in the monthly Officer training on documentation.
- All three shifts participated in active shooter training at the Frederick High School. The training was conducted by the Frederick Police Department.
- HazMat Technician Nathan Bastiaans attended a 40 hour FEMA course on advanced chemical and biological integrated response.

SECTION 3

FIRE PREVENTION SUMMARY



**FIRE PREVENTION SUMMARY
January 1st – March 31st 2010**

Fire Safety Inspections Completed

Town of Frederick - Life Safety Inspections – 105 inspections

Certificate of Occupancy Approved

Town of Frederick - Cryogenic Technical Specialists
Front Range Tooling (Warehouse)
All Phase Restoration
Your Way Sign and Supply, Storage Yard
Styria Catering

Plan Reviews Completed

Town of Frederick – Styria Catering – Completed the review and approved for the used ventilation hood and the new Kitchen Hood Fire Suppression System. The fire permit was issued for the installation.

Frederick Senior High School #8 – Attended a planning meeting for site security and access

Tri-State G&T – Completed the second review of the Subdivision Amendment and Site Plan. A response letter with the referral was sent back to the Planning Department at the Town of Frederick

Sandstone Ridge Business Park – Completed the review of the submitted Zoning Amendment change request. No comments were generated during the review.

Rocky Mountain Veterinary Clinic – Completed the plan review and approval for this project.

Styria Catering – Second review of the Fire Suppression Kitchen Hood System

3762 Imperial St. Unit B – Completed the review of the submitted documents for this project. I did issue the fire permit for the tenant finish work

WCR16 and Miner's Village Parkway Improvements – Completed the review and approved the documents that were submitted for the project. A copy of the comment letter was e-mailed over to the Planning Department in the Town of Frederick

WJMG Building – Completed the Site Plan review. A comment letter was generated and forwarded to Mr. Todd Tucker in the Planning Department at the Town of Frederick

3762 Imperial Street, Unit C – Submitted drawing
For this project were reviewed and approved for construction. Frederick Building Department was notified of the approval.

Special Inspections and Acceptance Testing

Town of Frederick -

All Phase Restoration – Completed the final rough-in inspection for the new and modified fire sprinkler system.

All Phase Restoration – Completed the 2-hour, 200 PSI inspection for the new and modified fire sprinkler system.

All Phase Restoration- Completed the final inspection of the Fire Alarm, and Fire Sprinkler System. The inspection for the Certificate of Occupancy was also completed.

Styria Catering – Completed the final inspection for the Certificate of Occupancy

Fire Investigations

Town of Frederick -

Commercial – 0

Residential - 0

Total fire loss - 0

Junior Firesetter Program

Town of Frederick -

None

Community Outreach Programs

Town of Frederick

Monthly blood pressure checks were completed the Carbon Valley Recreation Center for all Carbon Valley residents.

Rocky Mountain Christian Church – Meeting was conducted with their senior staff on their Emergency Evacuation and Response Plan for the campus at Frederick.

Monthly Safety Articles

January 2010 –

January 2010 monthly safety articles were presented on the following topics:

- Carbon Monoxide issues
- Ice Safety issues.

February 2010 –

February 2010 monthly safety articles were presented on the following topics:

- Proper Property Addressing
- Awareness on Home Fire Safety
- Intrado Emergency Notification Opt-In Program

March 2010 -

March 2010 monthly safety articles were presented on the following topics:

- Intrado Emergency Notification Opt-In Program
- Home Heating Safety

SECTION 4

FEEDBACK SUMMARY

**FREDERICK-FIRESTONE
FIRE PROTECTION DISTRICT**



Administration
Office: (303) 833-2742
Fax: (303) 833-3736

CUSTOMER EVALUATION SUMMARY
January 1st – March 31st 2010

<u>CARDS MAILED:</u>	<u>Emergency Incidents</u>	<u>Inspection Activities</u>
	146	74

CARDS RECEIVED:	47	15
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PERCENTAGE OF RETURN:	32.19%	21.00%
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<u>RATINGS OF CARDS RECEIVED:</u>	<u>Emergency Incidents</u>	<u>Inspection Activities</u>
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Rating of 10	91.48%	54%
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Rating of 9	4.26%	20%
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Rating of 8	0%	20%
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Not rated	4.26%	6%
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(Rating Scale: 10 = Excellent / 1 = Poor)